Welcome to CCH ProSystem fx Engagement v2021.2.1

This bulletin provides important information about the v2021.2.1 release of Engagement. Please review this bulletin carefully. If you have any questions, additional information is available on CCH Support Online.

Important: Information on installing Engagement is in the knowledge base article Installation Guidance for CCH® ProSystem fx® Engagement on CCH Support Online. Also, a Deployment Planning Guide is available on the Guides tab of CCH Support Online.

2021.2.1 Provided Only on Software Delivery Manager

This Engagement release is only available through Software Delivery Manager and uses an MSI for upgrading your workstations. It will not be available to download directly from our Support site.

The following firms should install this 2021.2.1 release on all servers and workstations:

- Your firm has not previously installed a release of Engagement.
- Your firm is upgrading from a 2019, 2020 or prior 2021 release of Engagement to work with all features and resolved issues.

Note: For firms with an earlier version of 2021 already installed, there is no database upgrade when deploying this latest release. This allows for workstations to be upgraded separately from the server. A firm can work in a mixed environment if all machines have any 2021 release installed. We do, however, highly recommend that all workstations are updated with this release.

Supported Technologies

Supported Technologies. The following technologies are supported with this release:

- Microsoft® Windows Server 2019
- Microsoft® SQL Server 2019
- Intuit QuickBooks 2021
- Adobe® Acrobat® DC 2021

Unsupported Technologies. The following technologies are not supported with this release:

- Microsoft® Windows Server 2012
- Microsoft® SQL Server 2012
- Microsoft® Windows 7
Internet Explorer - Please note we are no longer supporting Internet Explorer as of our September 2021.1.2 release. Internet Explorer is not supported when working with Engagement, Knowledge Coach or Engagement Organizer.

New in this Release

2021 Tax Grouping Update
The 2021 Tax Grouping Update includes the following:

- **CCH® ProSystem fx® Tax and CCH Axcess™ Tax.** For details, refer to these [tax line charts](#).  
  - The Tax Grouping Update Wizard will update tax grouping lists to 2021 tax codes.
  - New 2021 tax grouping lists are available for Corporation, S Corporation, Partnership, Exempt, and Individual tax entity types.

- **Lacerte®.** For details, refer to these [tax line charts](#). New 2021 tax grouping lists are available for Corporation, S Corporation, Partnership, and Exempt tax entity types.

- **GoSystem® Tax.** For details, refer to these [tax line charts](#). New 2021 tax grouping lists are available for Corporation, S Corporation, Partnership, and Exempt tax entity types.

- **UltraTax CS®.** New 2021 tax grouping lists are available for Corporation, S Corporation, Partnership, Exempt, and Individual tax entity types.

**Binder beginning and ending dates in different year now supported.** The binder properties can now be edited for the year of the binder beginning date to be in a different year than the ending date.

**Document Completion Date Report closes as expected.** The Engagement application remains responsive after synchronizing the binder and subsequently closing the Document Completion Date Report dialog or exporting the report to Excel.

**Pfx Configuration Utility is now Network Configuration Utility.** The Pfx Configuration Utility is now the Network Configuration Utility. The utility can be used to assist with configuring networks.

Consolidating or re-consolidating successful. Consolidating or re-consolidating now completes successfully when a consolidated trial balance is included in a consolidation as a subsidiary trial balance.

**URL shortcut is valid workpaper.** A URL shortcut file can now be added in the binder as a workpaper so that the URL launches when the workpaper item is opened

Included from Prior 2021 Releases

This 2021.2.1 release includes all updates from prior 2021 releases of Engagement. The list of items from prior 2021 releases can be found in in knowledge base article [2021 Release Notes](#) on CCH Support Online.

Information for Administrators

Administrators will be interested in the following:

**Important: Citrix/Terminal Server with Published Application.** The published application will require a change to launch the PfxEngagement.exe. The shortcut to launch the application has been modified to use the PfxEngagement.exe. This replaces the PfxStart.exe used in previous versions of Engagement.
**Updated Dependencies with This Version.** The following technologies are required for this version. If you are deploying using push, these dependencies should be deployed prior to deploying version 2021. Application dependencies can be found in the applications folder of the image from Software Delivery Manager.

- Microsoft® Visual C++ 2015-2019 Redist
- Microsoft® .NET Framework 4.7.2

**Recommended Best Practices from Our Support Team**

Following are some best practices recommended by our Support team:

- Create scheduled tasks for backing up your databases and managing central bins.
- When rolling out new computers deploy 64-bit SQL.
- For your Microsoft® Office 365 subscription, we recommend the semi-annual channel or manually scheduled updates.
- Engagement may not work as expected when there is insufficient drive space with Windows 10 Update 2004 installed on the computer.

**Other Considerations**

Information on technical and application-specific considerations is in the following knowledge base articles on CCH Support Online.

- Technical Considerations for CCH® ProSystem fx® Engagement
- Application-Specific Considerations for CCH® ProSystem fx® Engagement

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