CCH® ProSystem *fx*® Engagement & CCH® ProSystem *fx*® Knowledge Coach

Welcome to Engagement and Knowledge Coach 2021.2.2

This bulletin provides important information about the 2021.2.2 release of CCH ProSystem *fx* Engagement and CCH ProSystem *fx* Knowledge Coach. Please review this bulletin carefully. If you have any questions, additional information is available on CCH Support Online.

Important: Information on installing Engagement and Knowledge Coach is in the knowledge base article Installation Guidance for CCH® ProSystem fx® Engagement on CCH Support Online. Also, a *Deployment Planning Guide* is available in the Documents folder with the Install Media.

Deployment Information

2021.2.2 Provided on Software Delivery Manager
This Engagement 2021.2.2 release is only available through Software Delivery Manager and uses an MSI for upgrading your workstations. It will not be available to download directly from our Support site.

The following firms should install this 2021.2.2 release on all servers and workstations:

- Your firm previously installed a 2021 release of Engagement and wants to upgrade for the issues resolved with this release.

- Your firm has not previously installed a release of Engagement.

- Your firm is upgrading from a 2019 or 2020 release of Engagement to work with this release's features and resolved issues.

Included in This Release - Engagement

This 2021 release includes all updates from prior 2021 releases of Engagement. The list of items from prior 2021 releases can be found in the knowledge base article 2021 Release Notes on CCH Support Online.

The following resolved issue is new with this release:

- The Winword.exe instance now closes as expected after upgrading to Microsoft® Office 64 Bit version 2203 build 16.0.15028.20178 or newer.

Known Issues - Knowledge Coach

The following resolved issue is new with this release:

Data added to ASC 325 and ASC 842 tables in KBA-901 Financial Statement Disclosures Checklist will be retained when the entity is identified as a public, private, or smaller public reporting company and the tailoring question "Does the entity wish to adopt ASU *** Credit Losses early?" is answered yes (The *** will match the ASU Credit Loss column below)

And the binder start date is on or after the date in the chart below.

ASU Credit Loss	Private	Public	Smaller Public	
2016-13	12/15/2022	12/15/2019	12/15/2022	ASC 325
2018-15	12/15/2020	12/15/2019	12/15/2019	
2017-12	12/15/2020	12/15/2018	12/15/2018	
2016-02	12/15/2021	12/15/2018	12/15/2018	ASC 842
2020-06	12/15/2023	12/15/2021	12/15/2023	

Recommended Best Practices from Our Support Team

Following are some best practices recommended by our Support team:

- Create scheduled tasks for backing up your databases and managing central bins.

- When rolling out new computers, deploy 64-bit SQL.

- For your Microsoft® Office 365™ subscription, we recommend the semi-annual channel or manually scheduled updates.

- Before upgrading your operating system, please refer to this Knowledge Base article.

- Engagement may not work as expected when there is insufficient drive space when upgrading Microsoft® Windows® 10. The application may require a repair to address component errors after deploying major version updates.

Other Information

Information on technical and application-specific considerations in the following Knowledge Base articles on CCH Support Online:

- Technical Considerations for CCH ProSystem fx Engagement

- Application-Specific Considerations for CCH ProSystem fx Engagement

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