

CCH[®] ProSystem fx[®] Workpaper Manager

Welcome to Workpaper Manager 2021.2.2

This bulletin provides important information about the 2021.2.2 release of CCH ProSystem fx Workpaper Manager. Please review this bulletin carefully. If you have any questions, additional information is available on CCH [Support Online](#).

Important: Information on installing Workpaper Manager is in the knowledge base article [Installation Guidance for CCH[®] ProSystem fx[®] Workpaper Manager](#) on CCH Support Online. Also, a *Deployment Planning Guide* is available in the Documents folder with the Install Media.

Deployment Information

2021.2.2 Provided on Software Delivery Manager

This Workpaper Manager 2021.2.2 release is only available through Software Delivery Manager and uses an MSI for upgrading your workstations. It will not be available to download directly from our Support site.

The following firms should install this 2021.2.2 release on all servers and workstations:

- Your firm previously installed a 2021 release of Engagement and wants to upgrade for the issues resolved with this release.
- Your firm has not previously installed a release of Workpaper Manager.
- Your firm is upgrading from a 2020 or 2021 release of Workpaper Manager to work with this release's features and resolved issues.

Included in This Release

This 2021 release includes all updates from prior 2021 releases of Workpaper Manager. The list of items from prior 2021 releases can be found in the knowledge base article [2021 Release Notes](#) on CCH Support Online.

The following issue is resolved in this release:

- The Winword.exe instance now closes as expected after upgrading to Microsoft[®] Office 64 Bit version 2203 build 16.0.15028.20178 or newer.

Recommended Best Practices from Our Support Team

Following are some best practices recommended by our Support team:

- Create scheduled tasks for backing up your databases and managing central bins.
- When rolling out new computers, deploy 64-bit SQL.

- For your Microsoft® Office 365™ subscription, we recommend the semi-annual channel or manually scheduled updates.
 - Before upgrading your operating system, please refer to this [Knowledge Base article](#).
 - Workpaper Manager may not work as expected when there is insufficient drive space when upgrading Microsoft® Windows® 10. The application may require a repair to address component errors after deploying major version updates.
-

Other Information

Information on technical and application-specific considerations in the following Knowledge Base articles on CCH Support Online:

- [Technical Considerations for CCH ProSystem fx Workpaper Manager](#)
 - [Application-Specific Considerations for CCH ProSystem fx Workpaper Manager](#)
-

CCH Software News Delivers Valuable Product Information via Email

CCH Software News delivers technical bulletins, tax and technical discussions, and product update information directly to your email. Subscribing to CCH Software News ensures that you are kept abreast of pertinent issues which affect your CCH ProSystem *fx* products.

If you provided an email address with your order, you are already registered for CCH Software News. We encourage you to visit our Website at CCH [Support Online](#) and click on **CCH Software News Profile Setup** to review your CCH Software News profile and ensure that you are receiving information for all the CCH ProSystem *fx* products relevant to you.